

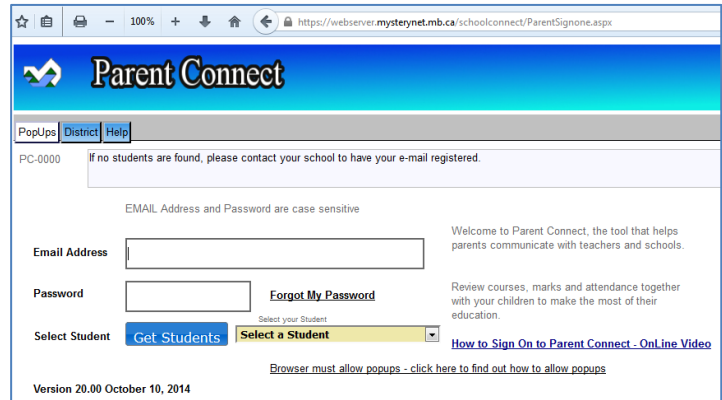
# How to Login to Parent Connect

- ❖ Go to the district website [www.mysterynet.mb.ca](http://www.mysterynet.mb.ca) and click on “Parents.”



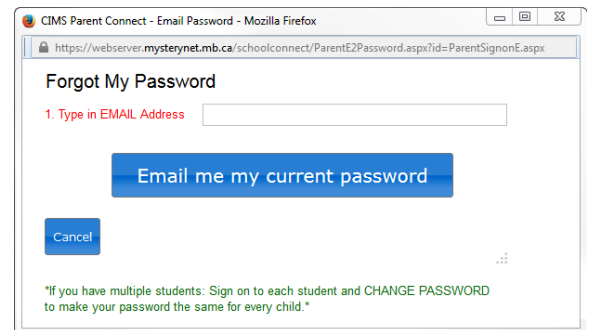
If you know your user name and password:

- Enter your email address and password. (This must be the same email address you provided the school.)
- Click on “Get Students.”
- Select the student you wish to see from the drop down menu.
- Click on the “Sign in” button that will appear once you have selected your student.



If it is the first time logging in (or if you have forgotten your password)

- Click “Forgot My Password”
- Enter your e-mail address in the pop-up box. (This must be the same email address you provided the school.)
- Click the “Email me my current password” button.
- Close the pop-up box once you see the message saying a password was e-mailed to you.
- Login to your email account and retrieve your password.
- Go back to the Parent Connect login screen and follow the instructions above.
  - (If this is your first time logging in, you will be asked to change your temporary password to a new password of your own choosing.)



## Troubleshooting

- ❖ If you enter your e-mail and password and get an “Invalid e-mail or password - no students found!” message:
  - Carefully check the spelling of your email and password. Try again making sure to use the correct spelling.
    - If there are no spelling errors, the e-mail you are using may not be listed in your student’s profile.
      - Please contact the school office to have the correct e-mail address attached to your student’s profile.